

Noblis Support to the Internal Revenue Service (IRS)

Noblis has supported the IRS for over a decade across multiple organizations delivering trusted advisory services, cutting-edge solutions and project management expertise. Our status as a nonprofit organization sets us apart; our people dedicate themselves to advancing technical solutions and creating benefits for the public, our clients and their missions. This allows us to focus on excellence with the freedom from competing corporate identities and priorities.

Noblis Capabilities

Cybersecurity

Noblis provides IRS Cyber Fraud Analysis and Monitoring (CFAM) operation with advanced analytics and 24x7 forensics operations focused on detecting and remediating fraudulent transactions within IRS online applications. We are proud to have contributed to an IRS operation that received the prestigious CSO50 Award, which recognizes the program as one of 50 organizations with security initiatives that demonstrate outstanding business value and thought leadership.

Data Analytics

Noblis identified and developed analytics for the IRS CFAM's end-to-end transaction visibility and near-real-time and offline analytics pipelines to identify suspicious transactions and provide 24x7 online transaction monitoring function. Noblis continues to support and enhance IRS capabilities to perform fraud investigations and develop machine learning (ML)- and artificial intelligence (AI)-based fraud detection models that improve the agency's ability to reduce future malicious events by strengthening its security and authentication posture.

Economic Analysis

Noblis currently supports the IRS Research, Analysis and Applied Statistics (RAAS) group in the development of a predictive risk model to detect emerging trends and identify early indicators of change in the international tax avoidance landscape, which will allow the IRS to more effectively pivot its offshore enforcement efforts to mitigate compliance risk.

Agile Coaching

Noblis has significant experience bringing Agile implementations to several federal clients and providing the coaching and training necessary to unleash innovation and deliver game-changing enhancements. At the Centers for Medicare and Medicaid Services, Noblis was brought on to be a change agent for their Agile transformation using a Scaled Agile Framework (SAFe). After successfully launching the initial Agile Release, Noblis was asked to provide further training and coaching to more programs. We currently support eight Agile Release teams for 15 value streams.

Acquisition Support

Noblis has supported over \$500M in IRS acquisitions with no successful protests. Our Acquisition expertise spans the full acquisition lifecycle, from strategy and package development, proposal evaluation and negotiation to contract management and implementation.

Telecommunications

Noblis has worked closely with the IRS to modernize and transition over 73% of their services to the GSA's Enterprise Infrastructure Solutions (EIS) contract ahead of schedule milestones. Additionally, through close scrutiny and detailed analyses, Noblis has been able to reduce the costs of EIS services resulting in a contract lifecycle savings of over \$10M.

Program/Project Management

Noblis currently supports many program management offices across the federal government, including IRS User and Network Services (UNS). Noblis follows SAFe processes and techniques to ensure the products are delivered on time and with clear expectations. We apply our technical and project management expertise as well as our experience as a veteran IRS team member to plan, design, architect, deploy and transition projects and initiatives to operation.



For the best of reasons

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Noblis Capabilities contd.

Independent Validation & Verification (IV&V) Support

As part of the IRS IV&V Program, Noblis serves as a technical advisor and provides project management and acquisition support to the agency's Contact Center Support Division (CCSD). As technical advisors, Noblis independently reviews unified contact center environment architecture and processes surrounding testing and implementation of changes, taking into consideration industry best practices and researching new technologies. Noblis also supports key IRS initiatives such as customer call back, omni-channel interactions and application of AI and Robotic Process Automation.

Strategic Planning

Noblis provides thought leadership and strategic integration of high impact emerging technology to provide for the evolving needs of IRS' extensive business and customer demands. We developed the CCSD's future Concept of Operations (CONOPS), applying thought leadership on future-state omni-channel service delivery, including application of AI for chatbot and advanced analytics technologies.

Noblis is an OASIS Pool 1 and Pool 4 Contract Holder.

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Pool 1 NAICS Codes

- 541330 Engineering Services
- 541360 Geophysical Surveying and Mapping Services
- 541370 Surveying And Mapping (Except Geophysical) Services
- 541380 Testing Laboratories
- 541611 Administrative Management and General Management Consulting Services
- 541612 Human Resources Consulting Services (2007), Human Resources and Executive Search Consulting Services (2002)
- 541613 Marketing Consulting Services

- 541614 Process, Physical Distribution, and Logistics Consulting Services
- 541618 Other Management Consulting Services
- 541620 Environmental Consulting Services
- 541690 Other Scientific and Technical Consulting Services
- 541810 Advertising Agencies
- 541820 Public Relations Agencies
- 541830 Media Buying Agencies
- 541840 Media Representatives
- 541850 Outdoor Advertising
- 541860 Direct Mail Advertising
- 541870 Advertising Material Distribution Services
- 541890 Other Services Related to Advertising
- 541910 Marketing Research and Public Opinion Polling
- 541990 All Other Professional, Scientific, and Technical Services

Pool 4 NAICS Code

- 541713 Research and Technology in Nanotechnology
- 541714 Research and Technology in Biotechnology(except Nanobiotechnology)
- 541715 Research and Development in the Physical, Engineering, and Life Sciences (except Nanotechnology and Biotechnology)

ABOUT NOBLIS

For more than 25 years, Noblis has been an innovator within the federal government, committed to enriching lives and making our nation safer while investing in the missions of tomorrow. As a nonprofit, Noblis works for the public good, bringing together the best possible combination of science, technology and engineering expertise and solutions, in an environment of independence and objectivity to deliver enduring impact on federal missions. Together with our subsidiaries, we work with a wide range of government clients in the defense, homeland security, intelligence, law enforcement and federal civil sectors.



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Noblis is an OASIS Pool 1 and Pool 4 Contract Holder.
For a full portfolio of Noblis' OASIS capabilities visit: noblis.org/contracting

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