



This is to certify that the IT Service Management System of:

**Noblis Inc.**

2002 Edmund Halley Drive  
Reston VA 20191  
United States of America

applicable to:

**The Enterprise Technology Operations (ETO) Service Desk (SD) Service Management System (SMS) encompasses the planning, provisioning, delivery, support, and continual improvement of the internal services that support the ETO-SD delivered to Noblis internal teams and contractors.**

has been assessed and approved by National Quality Assurance, U.S.A., against the provisions of:

**ISO/IEC 20000-1:2018**

This registration is subject to the company maintaining an IT Service Management System, to the above standard, which will be monitored by NQA.

Certificate Number: 20284  
Certified Since: April 1, 2022  
Valid Until: March 31, 2028  
Reissued: May 18, 2026  
Cycle Issued: April 1, 2025

For and on behalf of NQA, USA

